

Premium ORACLE and MSSQL Database Administration Service

by Command Alkon

Keeping your database systems highly available takes knowledge, skill, and experience. From large companies that need additional Database Administration (DBA) support and specialized expertise, to small companies that don't require a full-time onsite DBA, flexibility is the key. And that is how our Premium DBA Service is designed, with flexibility in mind. We work with you to configure a program that best suits your needs to provide cost-effective, comprehensive service for your production and mission-critical Oracle or MSSQL systems.

With our Premium DBA Service in place you have access to experienced database expertise when you need it, 24 hours a day, 7 days a week, with guaranteed response time.

PREMIUM DBA SERVICE BENEFITS

- Backup Strategy Configuration and Monitoring
- Full Disaster / Recovery Support
- Proactive Database Maintenance
- Increased Database Uptime
- Improved Database Performance
- Reliable Support from a Stable Team of DBAs Familiar with your Databases
- Cost-effective and Flexible Extension of your IT Team

PREMIUM DBA SERVICE COMPONENTS

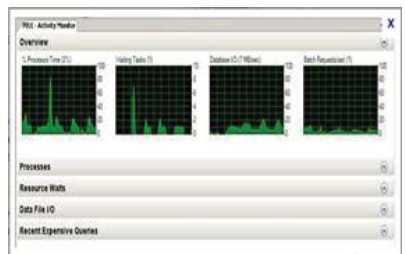
Backup and Recovery Monitoring and Support
A DBA will work with your team to define and test a backup and recovery strategy customized for your system and business needs. Our DBA team will be there to support recovery of your database after a system failure or disaster occurs. A DBA will perform regular reviews of the database backup process and logs. Backup and Recovery Monitoring can be executed daily, weekly, or monthly, your choice.

Availability Monitoring

A DBA will perform a series of health checks and reviews to ensure your database is available and accessible. You will be notified of recommendations, comments, action items, or issues discovered. Availability monitoring can be executed daily, weekly, or monthly, your choice.

Performance Monitoring

A DBA will look at trends and focus on performance, availability, and stability by reviewing activity and alerts on your database. After each review, you receive personalized recommendations, comments, and action items via email. Performance monitoring can be executed weekly or monthly, your choice.



For information on these services contact
Bobby Dye | 1-800-624-1872 ext. 2183

