

# COMMANDseries

## COMMANDconcrete

### Truck Tracking (CC-TT)

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**Description** COMMANDconcrete's Truck Tracking (CC-TT) module monitors the fleet throughout every phase of the workday to help maximize fleet utilization. This software allows the dispatcher to react to ever-changing job conditions and ensure that planned service levels are carried out. Truck Tracking runs on either a single PC or a networked system.

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- Features**
- Displays current status of all scheduled orders and trucks in several different formats, either single (digital) screens or dual-screen (analog) formats based on dispatcher preference.
  - Offers a click and drag feature to automatically generate a ticket for a truck.
  - Offers a click to change feature to change information on a specific order.
  - Display trucks (usually color-coded blue) that are already dispatched under or alongside the order assigned in one of seven statuses. Statuses supported are Ticketed, Loading, To Job, Waiting, Pouring, Washing Out, and Returning.
  - Provides colors and 58 symbol flags to illustrate conditions visually. These colors and symbols can also serve as reminders to the dispatcher. Typical flags include returning with leftover concrete, request early wash-up, breakdown, etc.
  - Includes truck number, time-in status (or time due if traveling), plant dispatched from (or plant returning to if redirected to another plant), and any special flags in the digital version truck display. Trucks returning to the plant are displayed in two locations: the job from which they are returning and in chronological order by plant. The analog version includes truck number and time-in status, and the truck is displayed in the assigned plant's zone when returning. Both versions display overdue time and any associated flags in red.
  - Displays a green truck with a red band through its time-in status if the truck is overdue in a particular status. This display format feature shows amount of time while the truck's original color and meaning remain intact.
  - Displays loads for orders and the trucks available for those loads on the bottom quarter of the screen in our single window format. Loads show time remaining or overdue time if color-coded red. The dual window version displays upcoming loads along with returning trucks and trucks in the yard. A special "look ahead" feature predicts trucks that will return within 60 minutes and displays them in a unique color in the plant's returning trucks area to help the dispatcher plan for upcoming orders. In both cases, the loading requirements are displayed next to the available resources.
  - Moves trucks from status to status via:
    - A drag and drop feature with a mouse.
    - A window in the tracking screen with a single key.
  - Automatically by a truck mounted radio signal system. The actual event time can be
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entered to correct any late status calls from the driver.

- Allows for flagging certain trucks for automatic movement from status to status based on projected travel and unloading times. This feature can also be used for rented trucks or when a truck's mobile signaling unit is not working.
- Permits orders to be displayed in chronological order, by order number sequence, or by plant.
- Allows the plant(s) being controlled by a dispatcher to be changed or recombined at any time. This permits one dispatcher to open shop, redistributing the workload as other dispatchers report to work or go home at the end of the day.
- Allows the number of lines devoted to order and truck status to be enlarged or reduced at will.
- Interfaces with the COMMANDsignal system, changing the truck's status without dispatcher input. Dispatcher is notified immediately if a driver does not push the button.
- Allows the status times for each trip to be edited in ticketing through a simple pop-up window, thus allowing a dispatcher to correct bad status times.
- Keeps users updated as to the status of trucks and orders.
- Relays messages between trucks and dispatch.
- Records cumulative plant totals, order totals, and company totals.
- Provides drag and drop feature which allows ticketing from the tracking screen.
- Offers several double click features to allow quick access to editors. For example, a double click on the order line gives the user quick access to order editor.

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**Prerequisite  
Module**

- **Order Entry and Ticketing (CC-OE)**
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For more information contact a sales consultant at:

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