

## COMMANDconcrete Order Monitoring (CC-OM)

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**Description**      COMMANDconcrete's Order Monitoring (CC-OM) module displays orders entered through the Order Entry and Ticketing module and shows the load times of each load as computed by the Scheduling module. Order Monitoring keeps the dispatcher informed of all order information, so that details will not be forgotten.

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**Features**

- Displays the current status of all orders and trucks on a single-screen display in condensed form.
  - Allows order schedule information which has varied from the dispatcher's plan to be changed in the Order Entry and Ticketing module. When a change is made, the Scheduling module immediately updates the monitor display.
  - Displays orders on the monitor screen in chronological order, by order number sequence, or by plant.
  - Allows the plant or plants being controlled by a dispatcher to be changed or recombined at any time, which permits one dispatcher to open shop and redistribute the workload as other dispatchers report to work or go home at the end of the day.
  - Shows "on hold" orders.
  - Shows "will call" orders.
  - Displays each order in the order taker's choice of colors for special situations (e.g., COD orders in green, critical orders in red, etc.).
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**Prerequisites**    - Order Entry and Ticketing (CC-OE)

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**Notes**            - None

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