

COMMANDconcrete Order Entry and Ticketing (CC-OE)

Description

COMMANDconcrete's Order Entry and Ticketing (CC-OE) module is the foundation of the COMMANDseries system. In this module orders are taken and tickets are generated. Data from Order Entry and Ticketing is used for invoicing and reporting.

Features

- Allows entry of orders for the current day or multiple dates.
 - Saves past orders for future reference for copying.
 - Allows orders to be canceled, reactivated, moved to a different date, or duplicated today or in the future.
 - Allows inclusion of extra product and admix sales. These products can be varied from one ticket to the next.
 - Permits toggling between Order Entry and Ticketing without losing information.
 - Estimates the required volume for slabs, footings, slabs with integral footings, walls, columns, and steps with the volume calculator.
 - Entry of Dispatch Memos during Order Entry allows dispatchers to efficiently pass additional information on to drivers and batchers.
 - Order and ticket number sequences can be assigned at the plant level
 - Users can be assigned Price Authority levels to control the degree to which they can change prices.
 - Allows customized ticket formats.
 - Allows orders with multiple mixes and/or non-mix products.
 - Prints tickets at the plant in seconds of the dispatcher's demand.
 - Automatically prices, extends, and taxes COD deliveries, and displays the amount the customer owes.
 - Allows entry of COD payment by payment type (cash, check, credit card).
 - Allows tickets to be canceled, reactivated, or retyped.
 - Provides ease of order entry. Includes buttons for quick COD calculations, scheduling, and the inclusion of associated and extra products.
 - Permits changing of the map page, zone, distance, job number, purchase order number, and order status from the ticketing screen.
 - Applies minimum load charges automatically, with an option to have the dispatcher confirm the charge.
 - Allows typing of order cards, temporary tickets and test tickets.
 - Allows for ticket edit, reprint, next ticket number display, and ticket retrieval.
 - Allows customers—with appropriate permissions—to connect via Citrix for reporting and order entry. Orders are placed in Review status until approved by dispatcher.
 - Loads project or quote information into Order Entry, streamlining the order entry process.
 - Handles dumped and resold concrete.
 - Flexible Sales Tax configuration supports Max tax, multi-state reciprocity, and GST/PST taxing issues for intangible products.
 - Provides all basic COMMANDconcrete master files, including
 - o Customers — In addition to the customer's code, name, and billing address, this file stores credit codes, phone numbers, contact names, extra charges the customer pays, custom information on billing, and statements. Tax information, specific product prices, and price list levels are also stored. Sales type codes for customers are used in various Sales and Profit Reports.
 - o Projects — This file stores the bid information for each bid job, including delivery address, special instructions, and if required, customer specific billing and statement addresses. The project file contains purchase order and customer job numbers, credit information, and applicable extra charges. All products and prices quoted for this job are stored. Pricing for
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non-quoted products can be accommodated by price category and by plant. There is no limit to the number of projects stored per customer or products bid on a project.

- Items — This file stores raw materials, mixes, and miscellaneous items. A cost list and up to 99 price lists are maintained for each plant to accurately price and cost sales. Item extensions and tax codes ensure that items are priced, costed, and taxed correctly. Concrete and asphalt mixes provide for varying batch weights and raw materials at each plant to update the batch computer and accurately compute material costs and properly relieve inventory. Mix information includes slump, strength, cement, and aggregate requirements. The system also supports blended aggregates as well as blended admixes.
- Zones — This file contains adjustments to be made to prices according to delivery zones. Price adjustments can be made by delivery from specific plants and/or product categories. Marketing reports show sales of various materials by zone.
- Map Pages — This file contains information regarding travel times, distance between plants, and a specific map page coordinates.
- Trucks — This file maintains records for all trucks including assigned driver, truck type, maximum load size, owner of the truck, etc.
- Plants — This file stores shipping point location data including code, default, scale number, weighmaster's name, loading, configuration, and scheduling information.
- Locations — This file maintains records for the inventory locations to which Items or Plants will be assigned and includes information such as company assignment, location name, address and telephone number.
- Employees — This file includes addresses, phone numbers, seniority, employee type (driver, salesman, batchman, credit employee, or accounts receivable employee), and daily/weekly overtime flags.
- Credit Codes — This file controls how customers are handled in order taking. Credit statuses include COD, don't sell, verify with credit, okay to sell, etc.
- Terms Codes — This file allows the customization of printing of payment terms on invoices. Discount and due date are automatically calculated by COMMANDinvoicing.
- Usage Codes — This file offers the ability to analyze end use of products and assists the dispatcher in choosing the correct products. Sales and Profit Reports can be printed for each Usage Code.
- Sales Analysis Codes — This file sets up sales types (e.g. residential, commercial, government, etc.) for each order. Sales and Profit Reports can be printed for each Sales Type.
- Tax Codes — This file contains tax descriptions and formulas with tax types used to tax and report taxes.
- Reason Codes — This file stores codes and descriptions used in various programs to record and report why actions are taken. This could include canceling tickets, authorizing credit memos, etc.
- Minimum Load Charges — This file contains extra delivery charges for each conceivable load size based on various methods setup in user defined tables.
- Companies — This file houses information about each of your operating companies to properly account for intercompany transactions and accounting.
- Unit of Measure — This file allows you to maintain selling price, cost, batching, inventory, and purchasing information in different units of measure for each item (e.g. sell by the ounce, inventory in gallons, purchase in barrels). For US customers it allows mixed units of measure,

- both US customary and metric.
- o Language — This file allows the system to be translated to different languages or to be operated in two languages at the same time. It also allows for the customization of screen terminology.
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Prerequisites

- None

Notes

- None

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