

# Command Alkon



**Leading the Way.** COMMANDbatch® is produced and developed by a team of ready mixed professionals for ready mixed professionals. Command Alkon has over thirty years of service and financial stability within the industry. Today, Command Alkon is one of the world's largest suppliers of batching, dispatching, quality control, fleet management and GPS, and electronic document management products. Command Alkon employs over 350 professionals.

**24/7, 365 Guarantee.** All COMMANDbatch systems are kept in working order by a team of technical support personnel unmatched in the industry. Over 50 dedicated Help Desk professionals are available to you in case any questions or problems arise with your system. All Command Alkon Help Desk personnel are routinely trained at our in-house training labs in Birmingham and Columbus and are kept up-to-date on the latest enhancements and product features. The 24/7, 365 guarantee is exactly what it sounds like. We'll be available to you 24 hours a day, seven days a week and 365 days a year. Guaranteed.

**Reducing the Total Cost of Ownership.** Command Alkon is committed to extending the life of your investment. We do this by offering migration pathways to COMMANDbatch from our legacy systems as well as guaranteeing new system owners automated software updates, and ensuring that software and hardware upgrade pathways are provided so that you will never have to purchase a new system again.

**Project Planning.** At Command Alkon we believe that good planning is the foundation on which you will build your success. When you purchase a COMMANDbatch system, you not only purchase the easiest Windows® based batch system on the market, you also purchase a dedicated project planner who will ensure that your questions are answered, your product rollout is on-time and that your staff receive the training they need.

"COMMANDbatch is accurate, reliable and easy to use. There's lots of information that can be determined at a glance. Our batch personnel can adjust mixes and materials on the fly and they know immediately when something is out of tolerance. With COMMANDbatch there's no more guesswork."

Billy Carroll  
Director of Communications and  
Technology Services  
imi-Tennessee  
Nashville, TN

[www.commandalkon.com](http://www.commandalkon.com)

**Birmingham, Alabama, USA  
Headquarters:**  
1800 International Park Drive; Suite 400  
Birmingham, AL 35243  
+1 (205) 879-3282  
or +1 (800) 624-1872  
Fax: +1 (205) 870-1405

**Columbus, Ohio, USA**  
5168 Blazer Parkway  
Dublin, OH 43017-1339  
+1 (614) 799-0600 or  
+1 (614) 799-6650  
Fax : +1 (614) 793-0608  
Batch Services Dept.  
+1 (800) 331-7705

**UK**  
21 St. Anne's Rd.  
St. Anne's Park  
Bristol  
BS4 4AB, UK  
+44-117-972-4777  
Fax: +44-117-972-4888

**Australia**  
Level 1, Ste 5, 695 Burke Road  
Hawthorn East  
Victoria, Australia 3123  
PO Box 191, Camberwell  
Victoria, Australia 3124  
Office: 011-61-3-98-617-900  
Fax: 011-61-3-98-617-915

**COMMANDbatch comes with  
a standard one-year Priority  
Support Agreement that  
includes: 24/7 telephone  
support, software support  
and hardware replacement.**



# COMMANDbatch

Windows® based concrete batching system

## OVERVIEW

COMMANDbatch makes your job easier and saves your company money. Monitor your batching process in real-time as the on-screen layout of animated silos, chutes and valves move in and out of operation. COMMANDbatch is secure, network ready, available in a touch-screen configuration and even allows you to batch from your home computer.

### Remote Control

Do you have a remote plant that just doesn't do the business of your other high volume plants? With COMMANDbatch simply have your batch person remotely start-up the conveyors, bins and hoppers at your remote plant, have a driver pull through, load the truck and then shut the plant back down. Also, with the COMMANDbatch Remote Access and Mix Manager features used together, Quality Control personnel can update mix designs from any network enabled location and distribute them enterprise wide with a click of the mouse.

The batch progress can be determined at a glance from the **Process Graph**.

Right-click on any plant icon for functions such as material receipts. You can also make adjustments to plant setup parameters.

Dynamic device icons show the status of every gate, valve, conveyor, etc. on the plant.

The overall status of a load or multiple loads can be viewed in the **Load Summary**.

Material	Target	Actual	Variance
CEMENT 1	3040 LB	720 LB	0
FLY ASH	3011 LB	711 LB	0
SLAG	0	0	0

Material	Percentage
8 LS	99.7%
SAND	99.4%
WVR	101.8%
CEMENT 1	99.1%
FLY ASH	98.8%
WATER	66.3%
AGG SCALE	59.1%
CEM SCALE	29.1%

Ship	Slump	Seq	Batch
yd	4.00 in	W	1/1

### Reporting

COMMANDbatch comes equipped with standardized reporting procedures common to all ready mixed plants. Standard reports include: *Consolidated Order Report, Ticket Summary Report, Materials Inventory, Tickets by Customer Summary*, as well as many others. Need a special report? With COMMANDbatch's built-in Report Writer you can create customized reports specific to your needs. Don't worry. It's easy.

*"Our database conversions to COMMANDbatch have been flawless while installations have exceeded my expectations. Both the stability and usability of the COMMANDbatch Windows application have allowed for a seamless transition for batch personnel."*

### Security

COMMANDbatch is designed with a superior security model that requires user access via encrypted passwords and allows you to configure Delete, Edit, Execute, Insert, Read, Update, and Bulk Update privileges. All data modifications are time stamped with the user name, allowing for better auditing of changes to key information such as Mix Designs, Materials, Customer Files, Pricing, and Inventory Adjustments. If a manual batch occurs, the event is stored with the time, date, material amounts and the load that was affected.

Jarud Pierson  
IT Manager  
Miles Sand and Gravel Co.  
Auburn, WA

## COMMANDbatch

### Plant Watcher

COMMANDbatch's Plant Watcher gives you visibility into all of your plant operations through your computer's inbox. Get real-time Event Notifications for out of tolerance conditions and key data file changes. Schedule your production, efficiency and inventory reports to be automatically collected and e-mailed at the same time every day, without having to ask your operator to manually run and fax this information. Information can be saved in an Excel format.

Receive real-time event notifications with COMMANDbatch's **Plant Watcher**.

**Batch Exception Report**

Ticket	Batch	Load	Scale
10045	5/8/2007 11:12:14 PM	4.00	98

**Material Variance by Load**

Material	Target	Actual	Variance
SAND	4244.00 lb	1140.00 lb	-3104.00 lb
GRAV-3/4	7440.00 lb	8250.00 lb	810.00 lb
TYPE II	1900.00 lb	1920.00 lb	20.00 lb
AEA	20.00 ea	20.00 ea	0.00 ea
WATER	672.00 lb	675.95 lb	3.95 lb

### Help Desk Integration

With Help Desk Integration you can be connected directly with the friendly and knowledgeable service professionals at Command Alkon with just a click of the mouse. Just type in your question or problem and our support personnel can connect to your machine remotely on a secure connection. A chat window will allow you to talk to our service professional as they diagnose your problem or answer your question. Or, if you would still like to call us, our 24 hr. Call Center is standing by.

### Moisture Probe

Do you produce concrete for high spec work? Command Alkon's moisture probe can dramatically increase product quality and finish, reduce overall loading times and reduce the number of times you dry up loads; this in turn, saves you money! Our moisture probe is unique in that it can directly adjust the slump, a method that works well in high specification concrete and concrete products.



Rugged stainless steel and ceramic construction on the Command Alkon manufactured moisture probe.

Check on your plant's performance with COMMANDbatch's **Plant Performance Charts**.

**Load Summary**

Load	Material	Target	Actual	Variance
10045	SAND	4244.00	1140.00	-3104.00
10045	GRAV-3/4	7440.00	8250.00	810.00
10045	TYPE II	1900.00	1920.00	20.00
10045	AEA	20.00	20.00	0.00
10045	WATER	672.00	675.95	3.95

### Data Archiving

Saving ticket information from COMMANDbatch is as easy as 1-2-3. COMMANDbatch allows you to save your information to a CD-ROM or to a network drive as part of your normal end-of-day business routine. No need to search multiple floppy disks only to discover that your data is corrupt. With COMMANDbatch's archiving mechanism you can rid yourself of paper tickets and overstuffed file cabinets.