

# E-Commerce with COMMANDcommerce

allows your customers access to the information they need .....when they need it!

Command Alkon has combined internally developed Web services with modern Web development tools to provide an E-commerce solution. This solution, COMMANDcommerce, extends the value of the COMMANDseries and Apex applications by providing access to COMMANDseries and Apex data via the Web.

This data can be accessed internally by your staff as well as externally by your customers. COMMANDcommerce allows your customers' users to view their project, order, and delivery information in a secure Web environment and to control the user rights and privileges for their own staff.

Integrated with the ECM Tickets & Invoices solution, users can also retrieve images of delivery tickets, invoices, and statements via the Web. This technology provides your clients with better management and greater understanding of their daily business cycles.

Real-time delivery information is available to your customers that want to monitor order progress from their office or on a hand-held device at the job site. Daily delivery reports and a listing of orders placed for the next day can be e-mailed to your customer every evening.

Customers can examine their current account balances and make sure payments have been applied properly without having to call your AR Department.

The Web tool also allows you to post information on a daily basis that could be of benefit to your customers and staff.

Future plans include expanding the COMMANDcommerce solution to allow end-users to

The screenshot displays the COMMANDcommerce web application interface. At the top, there are navigation tabs for 'Today's Orders', 'Projects', 'Order History', 'Account Information', 'User Account', and 'Logout'. Below this, the user is logged in as 'Customer: 13258 - MAJOR CONCRETE'. There are dropdown menus for 'Order Status' and 'Product Type', both set to 'All'. A bar chart shows 'Ordered/Delivered' quantities, with a legend indicating 'Delivered: 122' (green) and 'Ordered: 230' (blue). The main section is titled 'Today's Orders' and contains a table with the following columns: Order#, Order Date, Start Time, Status, Project Name, Delivery Address, Customer P.O., Product Description, Ordered Qty, Shipped Qty, and DO#. The table lists 23 orders, including details like 'MKE DYSHAUG', '504 262ND STREET NORTH', and '47 METER PUMP HO'. At the bottom, there is an 'Export to Excel' button and a copyright notice: '© 2000 - 2008 CommandAlkon. All rights reserved. Logout Test'.

apply on-line for credit, submit requests for quotations and material deliveries as well as make payments on-line.

# General Features & Benefits

- Secured Web access for customers you choose to have real-time order and delivery information available without calling the dispatch office
- Customers can view signed delivery tickets when questions arise
- Account balance information is available 24 hours a day
- Daily reports of ordered and delivered totals available to view each day
- Future orders can be checked on-line for time and total accuracy
- Most reports can be e-mailed to customers automatically each day
- Can be configured to meet your existing corporate colors and match existing Web sites
- Can be hosted on a server at your location or off site

View Job - CDC UNIVERSITY GATEWAY / LOS ANGELES  
 Product: 3000 PS 1" PUMP/PLACE 3000PS @ 3 DAYS  
 Delivery Address: 3335 S Figueroa St  
 Original Quantity: 235  
 Requested Start Time: 11/16/2008 8:30:00 AM

**Complete Loads**

Load #	Truck #	Qty	Unit	Main Product	Plant	Truck	Truck Type	Loaded	Leave Plant	On Job	Unload	Wash	To Plant
1	4011302	15 cy	cy	3000PS 1" P/P	LOS ANGELES	362	REAR DISCHARGE	08:39 AM	08:48 AM	08:52 AM	08:28 AM	08:27 AM	08:39 AM
2	4011304	15 cy	cy	3000PS 1" P/P	LOS ANGELES	402	REAR DISCHARGE	08:45 AM	08:54 AM	08:52 AM	08:28 AM	08:43 AM	08:54 AM
3	4011306	15 cy	cy	3000PS 1" P/P	LOS ANGELES	402	REAR DISCHARGE	08:52 AM	09:04 AM	08:59 AM	08:42 AM	08:38 AM	07:19 AM
4	4011308	15 cy	cy	3000PS 1" P/P	LOS ANGELES	368	REAR DISCHARGE	08:58 AM	09:18 AM	08:54 AM	08:34 AM	07:26 AM	07:32 AM
5	4011310	15 cy	cy	3000PS 1" P/P	LOS ANGELES	154	REAR DISCHARGE	08:19 AM	08:19 AM	08:29 AM	07:19 AM	07:27 AM	07:43 AM
6	4011304	15 cy	cy	3000PS 1" P/P	LOS ANGELES	144	REAR DISCHARGE	08:15 AM	08:21 AM	08:37 AM	07:21 AM	07:48 AM	07:57 AM
7	4011306	15 cy	cy	3000PS 1" P/P	LOS ANGELES	143	REAR DISCHARGE	08:22 AM	08:30 AM	08:40 AM	07:43 AM	07:58 AM	08:16 AM
8	4011302	15 cy	cy	3000PS 1" P/P	LOS ANGELES	206	REAR DISCHARGE	08:28 AM	08:33 AM	08:47 AM	07:58 AM	08:18 AM	08:27 AM
9	4011302	15 cy	cy	3000PS 1" P/P	LOS ANGELES	189	REAR DISCHARGE	08:30 AM	08:38 AM	08:53 AM	08:10 AM	08:19 AM	
11	4011308	15 cy	cy	3000PS 1" P/P	LOS ANGELES	217	REAR DISCHARGE	08:36 AM	08:45 AM	07:59 AM	08:22 AM	08:34 AM	

**Loads On Job**

Load #	Truck #	Qty	Unit	Main Product	Plant	Truck	Truck Type	Loaded	Leave Plant	On Job	Unload	Wash	To Plant
10	4011302	15 cy	cy	3000PS 1" P/P	LOS ANGELES	216	REAR DISCHARGE	08:33 AM	08:39 AM	08:23 AM			
12	4011307	15 cy	cy	3000PS 1" P/P	LOS ANGELES	328	REAR DISCHARGE	08:42 AM	08:50 AM	07:53 AM	08:28 AM		
13	4011308	15 cy	cy	3000PS 1" P/P	LOS ANGELES	216	REAR DISCHARGE	08:47 AM	08:54 AM	07:59 AM	08:34 AM		
14	4011309	15 cy	cy	3000PS 1" P/P	LOS ANGELES	142	REAR DISCHARGE	08:52 AM	08:59 AM	07:12 AM			
15	4011311	15 cy	cy	3000PS 1" P/P	LOS ANGELES	378	REAR DISCHARGE	08:54 AM	08:52 AM	08:31 AM			
16	4011313	15 cy	cy	3000PS 1" P/P	LOS ANGELES	402	REAR DISCHARGE	08:57 AM	08:53 AM	08:31 AM			
17	4011315	15 cy	cy	3000PS 1" P/P	LOS ANGELES	338	REAR DISCHARGE	08:19 AM	08:19 AM	08:34 AM			

**Loads In Transit**

Load #	Truck #	Qty	Unit	Main Product	Plant	Truck	Truck Type	Loaded	Leave Plant	On Job	Unload	Wash	To Plant
18	4011301	15 cy	cy	3000PS 1" P/P	LOS ANGELES	226	REAR DISCHARGE	08:29 AM					
19	4011302	15 cy	cy	3000PS 1" P/P	LOS ANGELES	154	REAR DISCHARGE	08:34 AM					

**Scheduled Loads**

Load Number	Quantity	Dispatch	Planned Job/Time
19	15	40	08:23 AM
20	15	40	08:29 AM
21	15	40	08:35 AM
22	15	40	08:41 AM
23	15	40	08:47 AM

The screenshot displays the CommandCommerce web interface. On the left, there's a navigation menu with options like 'Order and Account Information', 'Today's Orders', 'Projects', and 'Order History'. The main content area shows order details for 'MAYOR CONCRETE' on 5/25/2008. A table lists two loads: Load # 1 (2189654, 8.00 cy, 3500 3/4 FA, DAYTON) and Load # 2 (2189652, 8.00 cy, 3500 3/4 FA, DAYTON). Below this is a 'Signed Delivery Ticket' for 'MAYOR CONCRETE' with handwritten quantities: 0.05, 9.10, 0.35, 9.95, 10.25, 10.35, 17.00. The ticket includes a warning: 'DANGER: CONCRETE MAY CAUSE BURNS TO EYES AND SKIN. SEE OTHER SIDE FOR MATERIAL SAFETY DATA SHEET.' and a signature. At the bottom, there's an order summary table with columns for 'LOAD QTY', 'EST. QTY', 'ORDER QTY', 'PRODUCT CODE', 'PRODUCT DESCRIPTION', 'UNIT PRICE', and 'AMOUNT'. The summary shows 14.00 units of 'MAYOR CONCRETE' at a unit price of 17.00, totaling 238.00.

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