

# COMMANDseries

## COMMANDaggregate

### Order Entry and Ticketing (CA-OE)

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**Description** COMMANDaggregate's Order Entry and Ticketing (CA-OE) module is the foundation of the COMMANDaggregate system. In this module orders are taken and tickets are generated. Data entered in Order Entry and Ticketing is used for invoicing and reporting.

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- Features**
- Allows for entry of standing orders or daily orders for one day shipments.
  - Allows project or "job" information to default into Order Entry, so the order can be entered more quickly.
  - Permits toggling between Order Entry and Ticketing without losing information.
  - Allows the dispatcher or order taker to correct a field without retyping an entire line.
  - Provides for unique ticket formatting during the system setup to provide flexibility.
  - Prints tickets at the pit in seconds of the weighmaster's entry.
  - Automatically prices, extends, and taxes COD deliveries, and displays the amount the customer owes.
  - Computes delivery charges based on a number of formulas or tables. These could include plant/zone, distance/quantity, loading rates, etc.
  - Provides valuable information on daily activity reports for the current day's and prior day's orders, production, and deliveries. These reports can be directed to the screen or any printer.
  - Allows ease in taking order information from customers. Offers buttons for quick COD calculations including delivery charge, scheduling, and the inclusion of concrete.
  - Displays a warning message if a truck's or trailer's tare weight needs updating.
  - Provides option to allow for manual weight entry and the shipping of overloaded trucks.
  - Offers the opportunity to change the truck type when trailers are added.
  - Allows different products to be loaded in different trailers on the same load.
  - Includes unit only sales and usage reports.
  - Calculates net weight and split load.
  - Allows for two trailers.
  - Permits the changing of the map page, zone, distance, job number, purchase order number, and order status from the ticketing screen.
  - Applies minimum load charges.
  - Reads gross weight and tare weight from the scale if the truck scale interface module is used.
  - Allows for truck dispatch from ticketing (also see rostering option).
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- Allows for changing the weighmaster scale assignment by sign in and sign out.
  - Allows change of ticket date for typing future days' tickets.
  - Allows typing of preloading tickets and test tickets.
  - Allows for ticket reprint, next ticket number display, and ticket retrieval.
  - Offers three ticketing screen options — full scale, quick scale, and limited scale — according to manager's preference.
  - Allows printing FOB or delivered tickets in the same order.
  - Allows manual recording of truck status times in the ticketing pop-up window.
  - Provides all basic COMMANDaggregate files and allows easy file creating and editing facilitated by drop-down menus and lists.
  - COMMANDaggregate basic files include all of the following
    - Customers — In addition to the customer's code, name, and billing address, this file stores credit codes, phone numbers, contact names, extra charges the customer pays, plus custom information on billing, and statements. Tax information, specific product prices, and price list levels are also stored. Sales type codes for customers are used in various Sales and Profit Reports.
    - Projects — This file stores the bid information for each bid job, including delivery address, special instructions, and if required, customer specific billing and statement addresses. The project file contains purchase order and customer job numbers, credit information, and applicable extra charges. All products and prices quoted for this job are stored. Pricing for non-quoted products can be accommodated by a price level discount scheme. There is no limit to the number of projects stored per customer or products bid on a project.
    - Items — This file stores raw materials and miscellaneous items. A cost list and up to 99 price lists are maintained for each plant to accurately price and cost sales. Item extensions and tax codes ensure that items are priced, costed, and taxed correctly.
    - Zone — This file contains adjustments to be made to prices according to delivery zones. Adjustments can be made by delivery from specific yards and/or product categories. Marketing reports show sales of various materials by zone.
    - Map Pages — This file contains information regarding travel times, distance between plants, and a specific map page coordinates.
    - Trucks — This file maintains records for all trucks including assigned driver, truck type, tare weight, maximum gross, owner of the truck, etc.
    - Plants — This file stores shipping point location data including code, scale numbers, weighmaster's name, loading, configuration, and scheduling information.
    - Haulers — This file sets up all hired and contract haulers.
    - Employees — This file includes addresses, phone numbers, seniority, employee type (driver, salesman, weighmaster, batchman, credit employee, or accounts receivable employee), and daily/weekly overtime flags.
    - Credit Codes — This file controls how customers are handled in order taking. Credit statuses include COD, don't sell, verify with credit, okay to sell, etc., plus actions codes that can display messages to weighmasters and order takers.
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- Terms Codes — This file allows the customization of printing of payment terms on invoices. Discount and due date are automatically calculated within the COMMANDinvoicing system.
  - Usage Codes — This file offers the ability to analyze end use of products and assists the dispatcher in choosing the correct products. Sales and Profit Reports can be printed for each Usage Code.
  - Sales Analysis Codes — This file sets up sales types (e.g. residential, commercial, government, paving, etc.) for each order. Sales and Profit Reports can be printed for each Sales Type.
  - Tax Codes — This file contains tax descriptions and formulas with tax types used to tax and report taxes.
  - Reason Codes — This file stores codes and descriptions used in various programs to record and report why actions are taken. This could include canceling tickets, authorizing credit memos, etc.
  - Messages Text — This file sets up message text by message codes used to print or display messages. Various modules within the system access this message file.
  - Companies — This file houses information about each of your operating companies to properly account for intercompany transactions and accounting.
  - Unit of Measure — This file allows you to maintain selling price, cost, batching, inventory, and purchasing information in different units of measure for each item (e.g. sell by the pound and inventory in tons). For US customers it allows mixed units of measure, both US customary and metric.
  - Language — This file allows the system to be translated to different languages or to be operated in two languages at the same time. It also allows for the customization of screen terminology.
  - Manager Functions — This file allows for the purge or consolidation of historical data no longer of value.
  - System Functions — This file specifies printers available, descriptions of printers, and designation of operator passwords which control adding, changing, deleting, and/or viewing prices. This file also houses the utilities to perform system backups, imports, exports.
  - Configuration — This file contains options or defaults to customize and tailor the system to your business.
  - On-line Help — This file is in an easy to use Windows™ style help facility which is available to all users at anytime. The file can be updated to include a company's individual practices.
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For more information contact a sales consultant at:

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